

PAGE	YOUR ORDER SUMMARY
ORDER DATE:	ORDER NUMBER:



QTY	PRODUCT CODE	DESCRIPTION	REASON CODE	REASON FOR REFUND CODE
				1 - ITEMS FAULTY 2 - INCORRECT ITEM RECEIVED

Delivery and Returns Note

Items can only be returned for refund or exchange. Simply fill in the form and send it back to us with the item(s) (in their original condition and packaging). Please follow the steps below within 30 days of receiving your delivery:

- Next to the products listed above, select one of the reason codes against your return.
- You can place a new order if a replacement size, colour or alternative item(s) are required, and return the original item(s) and packaging to us for a refund.
- Use the pre-printed label attached to this form and secure it to your parcel. Please note that this label is **not** postage paid.
- Returns can take up to 28 working days to get back to us. It is very important to enclose this form with your parcel to enable us to process your return with upto 48 hours of receipt.
- Please retain a proof of postage until we have confirmed your refund has been processed.

N.B. Shapewear items 'The Superbody' (Bodysuit), 'The Pins (Hi Waist Long Shorts) and 'The Peach' (Hi Waist Knickers) are non-refundable for hygiene purposes. For any other information regarding our returns policy, please log on to our **Customer Service** page, select **Refunds & Returns**.

If you have any queries or comments please mail returns@queenofthecrop.co.uk



QUEEN OF THE CROP

QUEEN OF THE CROP
 Returns & Refunds Dept
 133 Birmingham Road
 West Bromwich
 Birmingham
 B71 4JZ